

**2017 Global Conference
24-26 October 2017
Shangri-La Hotel, Sydney, Australia**

Think Differently

Monday, 23 October 2017

Time	Title	Location/Notes
5:00 p.m. – 7:00 p.m.	Optional Reception: GSA Office at The Old Presbytery <i>Registered participants please proceed directly to the GSA office located 2 blocks from the hotel.</i>	137 Harrington Street Sydney NSW 2000

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Tuesday, 24 October 2017

Time	Title	Location/Notes
8:00 a.m.	Board Meeting	Essex II
12:00 p.m.	Optional: Luxury Yacht Tour of Sydney Harbour <i>Registered participants meet in the lobby of the hotel at 12 p.m. to depart for the yacht.</i>	
6:30 p.m.	Opening Reception	Upper Ballroom Lobby <i>(Take the lift to LG level or take the staircase from Lobby Level)</i>
7:30 p.m.	Opening Dinner	Grand Ballroom II <i>(Level B)</i>
Evening	Hospitality	Heritage Courtyard <i>(Lobby Level)</i>

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Wednesday, 25 October 2017

Time	Title	Location/Notes
8:00 a.m.	Spouse Breakfast	Essex II (Level 3)
8:00 a.m.	Group Breakfast	Altitude Restaurant <i>(Level 36)</i>
8:45 a.m.	Welcome to Australia / GSA Overview Emcee: Jimmy Smith Glenroy Media & Productions Host Partner: Paul Hines CEO GSA Insurance Brokers	Grand Ballroom <i>(Level B)</i>

9:00 a.m.	Spouse/Guest Tour: Toronga Zoo & Afternoon Tea	
9:15 a.m.	<p>Keynote Address – Leadership, Resilience & Change</p> <p>Major Matina Jewell (Retired) CSP Celebrity Speakers (www.celebrityspeakers.com.au)</p> <p><i>Sponsored by QBE</i></p>	Grand Ballroom (Level B)
10:15 a.m.	Break	
10:45 a.m.	<p>Think Differently about Social Entrepreneurship</p> <p>Margo Ward Founder, Executive Director & CEO KidsXpress</p>	Grand Ballroom (Level B)
11:30 a.m.	<p>Creation of the BridgeClimb Dream, an Entrepreneur's Journey to Success</p> <p>Paul Cave Founder & Chairman BridgeClimb</p>	Grand Ballroom (Level B)
12:15 p.m.	Group Lunch	Altitude Restaurant (Level 36)
1:15 p.m.	<p>SCALE – Terrorism Risk Management Assessment Tool</p> <p>Andrew Tatrai Founding Director & Principal Australian Concert & Entertainment Security Group</p> <p>Aaron Tran Founder SCALE</p>	Grand Ballroom (Level B)
1:40 p.m.	<p>Innovative Ideas from Partners</p> <p>Chris Duble CEO Fred C. Church, Inc.</p> <p>Ron Wanglin Chairman Bolton & Company</p> <p><i>Partner-Only Session</i></p>	Grand Ballroom (Level B)

<p>2:00 p.m.</p>	<p>New Partner Profiles – AEGIS & Sanyuu</p> <p>Hien Quang Au General Manager AEGIS Co., Ltd.</p> <p>Fabio Franchini CEO Sanyuu</p> <p><i>Partner-Only Session</i></p>	<p>Grand Ballroom (Level B)</p>
<p>2:20 p.m.</p>	<p>Thinking Differently about Revenue Growth – a Partner Case Study</p> <p>Paul Hines CEO GSA Insurance Brokers</p> <p>Craig McKell Managing Director RPM Group International</p> <p>Nicole Mellick Director, Business Development & Retention GSA Insurance Brokers</p> <p><i>Partner-Only Session</i></p>	<p>Grand Ballroom (Level B)</p>
<p>3:05 p.m.</p>	<p>Thinking Differently about Assurex Global and Business Development</p> <p>Troy Johnson Development Director Griffiths & Armour</p> <p><i>Partner-Only Session</i></p>	<p>Grand Ballroom (Level B)</p>
<p>3:35 p.m.</p>	<p>Break</p>	
<p>4:00 p.m.</p>	<p>Assurex Global Annual Shareholders’ Meeting and Corporate Update</p> <p><i>Partner-Only Session</i></p>	<p>Grand Ballroom (Level B)</p>
<p>4:45 p.m.</p>	<p>Adjourn</p>	
<p>5:00 p.m.</p>	<p>Spouse/Guest Reception</p>	<p>Blu Bar (Level 36)</p>
<p>6:00 p.m.</p>	<p>Reception & Dinner at Zest The Spit</p> <p><i>Please meet in the hotel lobby at 6:00 p.m. for a boat ride to the venue.</i></p>	

Thursday, 26 October 2017

Time	Title	Location/Notes
6:00 a.m. – 8:00 a.m.	Breakfast Available	Altitude Restaurant (Level 36)
Starting at 7:30 a.m.	<p>Think Differently about Trust and Risk and Partnership – Sydney BridgeClimb</p> <p><i>In teams, we will make an express trip through the heart of the Bridge, and burst through to the summit from below. The round trip of 1,002 steps takes 2.25 hours and is “ideal for independently-minded folk” (http://www.bridgeclimb.com/climbs/the-express-climb/).</i></p> <p><i>Those who have registered for the BridgeClimb will be assigned to a team and will be notified as to the time at which you are to report to the hotel lobby to walk to BridgeClimb headquarters.</i></p>	
11:00 a.m. – 12:30 p.m.	Lunch Available	Altitude Restaurant (Level 36)
12:30 p.m.	<p>Carrier CEO Panel – Thinking Differently about Distribution</p> <p>Noel Condon CEO AIG Australia</p> <p>Raj Nanra CEO, General Insurance – Australia & New Zealand Zurich Financial Services Australia</p>	Grand Ballroom (Level B)
1:15 p.m.	<p>Think Differently – Building Resilience: Eat grass or run for your life!</p> <p>Meiron Lees Corporate Advisor</p>	Grand Ballroom (Level B)
2:00 p.m.	<p>Global and Domestic Economic & Political Challenges</p> <p>John Hewson Chairman, GSA Insurance Brokers Pty Limited</p>	Grand Ballroom (Level B)
2:30 p.m.	Break	
2:45 p.m.	<p>Thinking Differently – Disruptors in the Legal Profession</p> <p>Moderator: Scott Curley Director, Professional Risks, Credit & Financial Risks GSA Insurance Brokers</p>	Grand Ballroom (Level B)

3:30 p.m.	<p>Thinking Differently about Network Partnerships</p> <p>Robert Kelly Managing Director & CEO Steadfast Group</p>	<p>Grand Ballroom (Level B)</p>
4:15 p.m.	<p>Innovative Ideas from Partners</p> <p>Bob Klonk CEO Oswald Companies</p> <p>Enrico Guarnerio President & CEO Strategica Group Srl</p> <p>Nicole Mellick Director, Business Development GSA Insurance Brokers Pty Limited</p> <p><i>Partner-Only Session</i></p>	<p>Grand Ballroom (Level B)</p>
4:45 p.m.	<p>Think Differently about Momentum</p> <p>Matt Donnelly Chairman, Assurex Global Managing Director, Griffiths & Armour</p> <p><i>Partner-Only Session</i></p>	<p>Grand Ballroom (Level B)</p>
5:00 p.m.	<p>Adjourn</p>	
6:30 p.m.	<p>Closing Event on “The Island” in Sydney Harbour</p> <p><i>Please meet in the hotel lobby at 6:30 p.m. for a short walk to the private water taxis.</i></p>	